

MGKVP University Question Paper  
B.C.A. Examination, 2016  
Second Semester  
Third Paper  
(Organizational Behaviour)  
MGKVPonline.com

Time : Three Hours

Maximum Marks : 75

Note: Attempt any five questions. All questions carry equal marks.

Note : The answers to short questions should not exceed 200 words and the answers to long question should not exceed 500 words.

1. Define Organisational Behaviour as a field of study and bring out its nature.
2. Discuss autocratic, custodial, supportive and collegial models of organizational behaviour.
3. What do you mean by Perceptual selectivity? What are the factors which influence perceptual selectivity?
4. What is the role of positive attitudes? Describe the methods for developing positive attitudes by individual.
5. "Theory X and Theory Y are concerned with the nature of people." How does the job situation affect the application of this theory? What are its implications?
6. What are the organisational applications of personality? discuss the prominent personality traits of Indian Managers.
7. Define stress. Explain the different causes of stress.
8. "Leadership is situational." Explain this statement by bringing out the situational factors important for effective leadership.
9. What is the concept of organisational conflict? Discuss the causes of interpersonal conflict & conflict resolution.
10. Write short notes on any two of the following :
  - a) Features of Good Grievance Redressal Procedure
  - b) Participative Leadership
  - c) Values
  - d) Social System Approach.

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